



**clubhousegolfdirect**

Save £££'s On The Biggest Brand Names & Latest Products

**Post To:**

Clubhouse Golf Direct  
Returns Department - The Hub  
Unit 7 Mayfield Industrial Park  
Irlam, Manchester  
M44 6GD

## Faulty Goods Form

**Invoice Address**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

Town \_\_\_\_\_ Post Code \_\_\_\_\_

Telephone \_\_\_\_\_ Mobile \_\_\_\_\_

Email \_\_\_\_\_

**Delivery To**  Tick if delivery is the same

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

Town \_\_\_\_\_ Post Code \_\_\_\_\_

Telephone \_\_\_\_\_ Mobile \_\_\_\_\_

Email \_\_\_\_\_

**If you have a genuine fault with any purchase, please list the item below and detail to fault. Our procedure is to return any item to the manufacturer for their inspection. Once we have received confirmation of the inspection, we will then immediately notify you of the outcome.**

No.	Item	Fault
1.		
2.		
3.		
4.		

**Please note: if the item you return is not considered faulty by the manufacture through the inspection, it is the consumers responsibility to incur the postage cost in returning the goods.**

If your fault develops within 28 days of purchase on large items, we will arrange a third party collection (within UK mainland). On smaller items we require them to be returned using the Royal Mail service. Upon receipt of the faulty item, we will deliver the replacement to you on an express service. Any faulty products reported after 28 days from purchase cannot be collected and are covered only by the CRTBW (customer return to base warranty). We recommend that you use a reputable courier for larger items with adequate insurance cover.

Faulty goods may be subject to inspection by the manufacturer. Please allow up to 7-10 working days for this process before any resolution can be made.

**Clubhouse Golf Direct**

Unit 7 Mayfield Industrial Park, Irlam, Manchester, M44 6GD

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